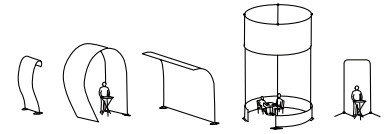


Product replacement form



Firstly, we are very sorry that you received a product that does not work like it should. Under the Maxibit warranty we replace all products that are subject to any manufacturing fault that adversely affects the use of the system.

To help you replace this product quickly and effectively we will need to get a few details

Your company details

Company name:

Customer number:

Your name:

Your email address:

Product Description

Article number

Description of problem

Units

Units

Units

Units

Units

Units

Terms of replacement

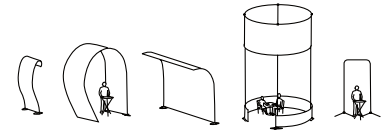
I would like my replacement products to be sent to:

I would like my replacement products to be sent via:

- UPS Standard
- UPS express saver



Product replacement form



Return details

Maxibit will book a return for your products via UPS.

Number of packages to be returned:

 packages

Size and weight of packages:

- | | | | |
|-----|---|-------------------------|----------------------------|
| 1. | <input type="text"/> x <input type="text"/> x <input type="text"/> CM | <input type="text"/> KG | <input type="text"/> units |
| 2. | <input type="text"/> x <input type="text"/> x <input type="text"/> CM | <input type="text"/> KG | <input type="text"/> units |
| 3. | <input type="text"/> x <input type="text"/> x <input type="text"/> CM | <input type="text"/> KG | <input type="text"/> units |
| 4. | <input type="text"/> x <input type="text"/> x <input type="text"/> CM | <input type="text"/> KG | <input type="text"/> units |
| 5. | <input type="text"/> x <input type="text"/> x <input type="text"/> CM | <input type="text"/> KG | <input type="text"/> units |
| 6. | <input type="text"/> x <input type="text"/> x <input type="text"/> CM | <input type="text"/> KG | <input type="text"/> units |
| 7. | <input type="text"/> x <input type="text"/> x <input type="text"/> CM | <input type="text"/> KG | <input type="text"/> units |
| 8. | <input type="text"/> x <input type="text"/> x <input type="text"/> CM | <input type="text"/> KG | <input type="text"/> units |
| 9. | <input type="text"/> x <input type="text"/> x <input type="text"/> CM | <input type="text"/> KG | <input type="text"/> units |
| 10. | <input type="text"/> x <input type="text"/> x <input type="text"/> CM | <input type="text"/> KG | <input type="text"/> units |

Your approval

Maxibit will send replacements products on receipt of this form, with an invoice. Maxibit will then book a return shipment for the faulty products. These will be inspected by our warehouse on return. If the products are faulty Maxibit will credit the reseller for the faulty products (the invoice mentioned above).

If Maxibit finds that the products are not faulty Maxibit will return the products to the customer and send a further invoice for all freight costs incurred.

I agree to the conditions layed out in this product replacement form:

(signed)

(date)

Maxibit has been a member of UN Global Compact, www.unglobalcompact.com, since 2007

